

Central 2009 H1N1 Influenza Vaccine Recovery Program Quick Reference Sheet

ITEMS TO RETURN

Please Return

- Unopened and non-viable vials, pre-filled syringes, and nasal sprayers of the 2009 H1N1 influenza vaccine (see Tip # 1 below)

Please DO NOT Return

- Syringes that providers filled themselves but did not use
- Syringes with needles attached, broken vials
- Used or empty multi-dose vials
- Other needles, syringes, and sharps containers
- Other unused vaccines

IMPORTANT PACKING TIPS

1. Render all vaccines non-viable by removing vaccine (including expired doses) from refrigeration and maintaining at room temperature for a minimum of 24 hours. Separate from other viable vaccines and label DO NOT USE.
2. Complete the Central Vaccine Recovery Program packing slip, record the vaccine manufacturer, formulation, lot numbers, doses returned, and the date/time vaccine was removed from refrigeration
3. Line shipping boxes with a large plastic bag to prevent any leaks during transport
4. Maintain the original shipping configuration as much as possible (e.g. if 10 vials in 1 box, keep it in all in the box)
5. Place vaccines and packing slip in sealable plastic bags
6. Use packing materials (e.g. newspaper, Styrofoam, bubble wrap) to fill any excess room in shipping box
7. Label boxes as "FRAGILE"

APPROPRIATE USE OF UPS SHIPPING LABELS

- Pre-paid UPS label can be used for the return of up to 20 lbs of unused vaccine PER label, which is the equivalent of: 360 multi-dose vials **-OR-** 650 pre-filled syringes **-OR-** 750 nasal sprayers
- **DO NOT USE the UPS shipping labels if you are required to hold an EPA identification number**
- Fall 2010 (date to be determined) a third pre-paid label will be mailed to providers

PROVIDER IDENTIFICATION NUMBERS

The Provider Identification Number (PIN) can be found on the shipping label above the provider's name and address.

Example: **USA0987654321**
John Doe, MD
Happy Hospital USA
Smalltown, USA 12345

VACCINE RETURN DATES

Vaccine Type

- CSL, Novartis, and MedImmune vaccines
- Sanofi Pasteur multi-dose vials

Return Date

By June 30, 2010
To Be Determined in Fall 2010

IMPORTANT PHONE NUMBERS

Question or Concern

Point of Contact

- Lost/misplaced provider identification number (PIN)

Arizona Immunization Program Office
(602) 364-3642

- Pick-up of vaccine returns (up to 20 lbs per label)

United Parcel Service (UPS)
1-800-PICK-UPS (742-5877)

- Misplaced pre-paid UPS shipping label
- Cannot use the pre-paid UPS shipping label because:
 - Provider is required by law to hold an EPA ID number
 - Provider has shipments over 20 lbs per UPS label

HHS Supply Service Center
1-800-642-0263
Monday – Friday
7:00 am to 7:00 pm EST
<http://sscweb.psc.gov/h1n1>

- Did not receive pre-paid UPS shipping label

County Health Departments
Apache (928) 333-2415 ext 245
Cochise (520) 432-9474
Coconino (928) 679-7275
Gila (928) 402-8802
Graham (928) 428-0110
Greenlee (928) 865-2601
La Paz (928) 669-1100
Maricopa (602) 372-2654
Mohave (928) 753-0714 ext 4168
Navajo (928) 532-6050
Pima (520) 243-7797
Pinal (520) 866-7133
Santa Cruz (520) 375-7952
Yavapai (928) 771-3134
Yuma (928) 317-4540